

Detail steps to installing IBM® Security Trusteer Rapport™

1. How to install Trusteer Rapport?

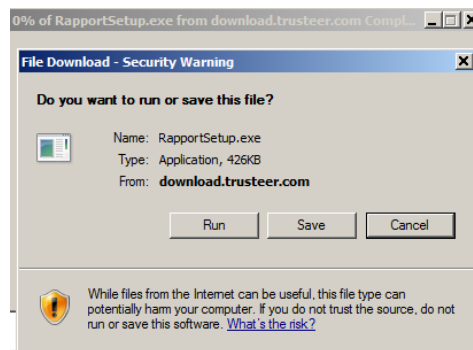
For Windows

a. Install from bank's public website: (<http://www.uob.com.sg/corporate/trusteer/home.html>)

i. Click on the Download Now button

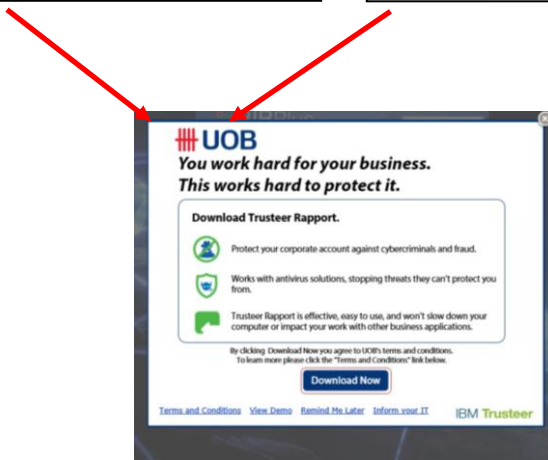
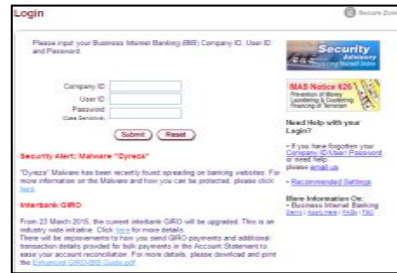


ii. You will be presented with the below pop-up window

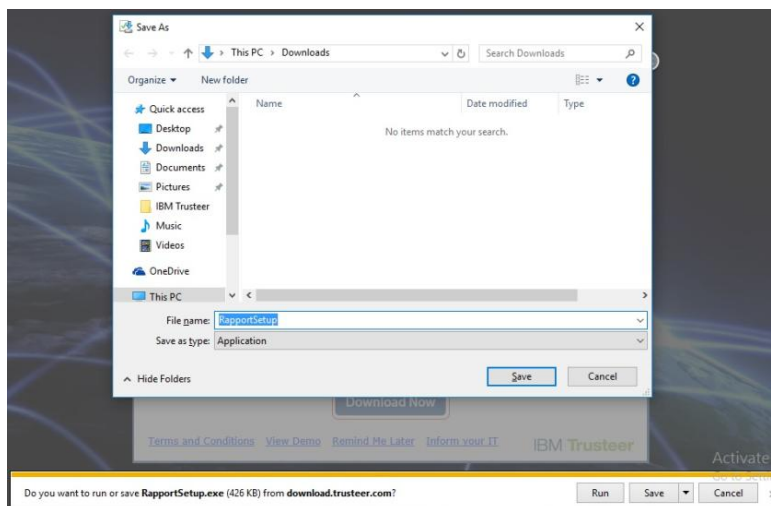


iii. Click "Run" to install

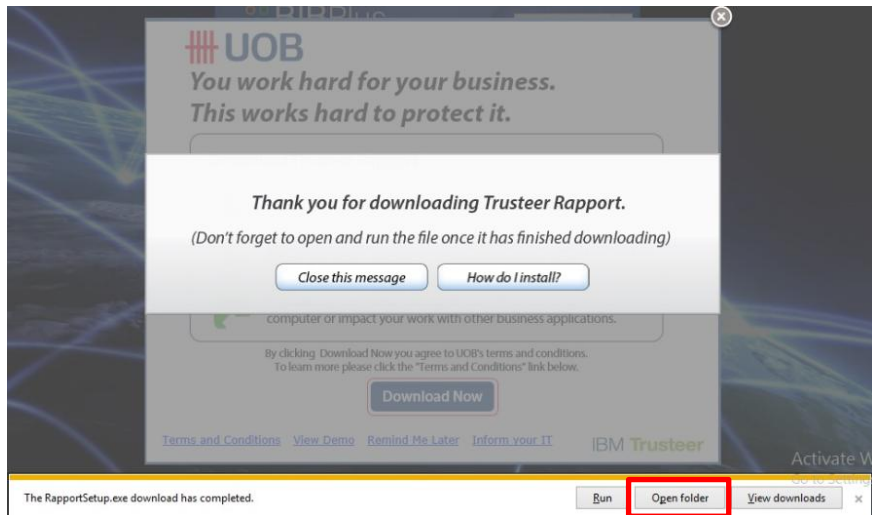
- b. Install from pop-up message at BIB/BIBPlus login screens
 - i. Go to BIB/BIBPlus login page
 - ii. IBM® Security Trusteer Rapport™ pop-up message will appear



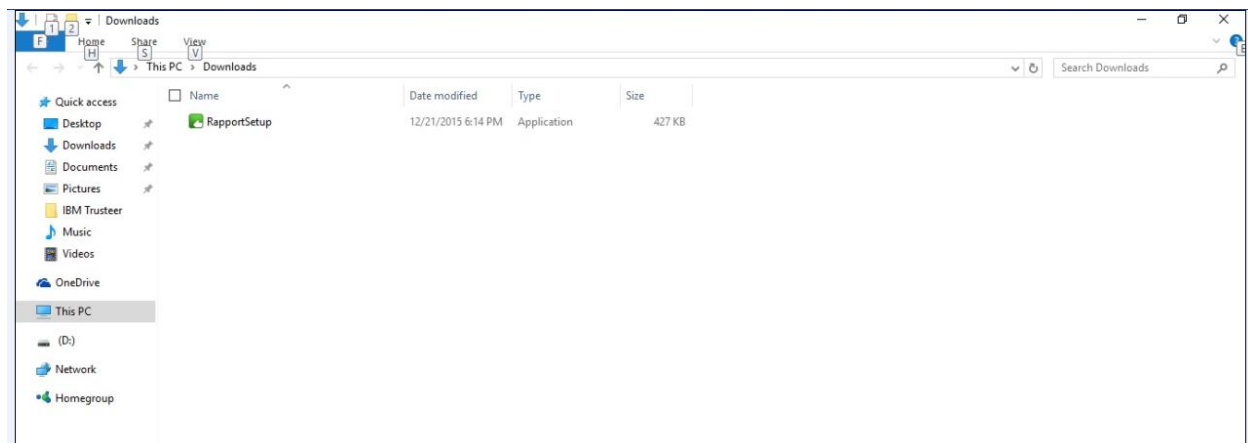
- iii. Click on Download Now button on the pop-up message.
- iv. You will be presented with the below pop-up message. Click “Save As”



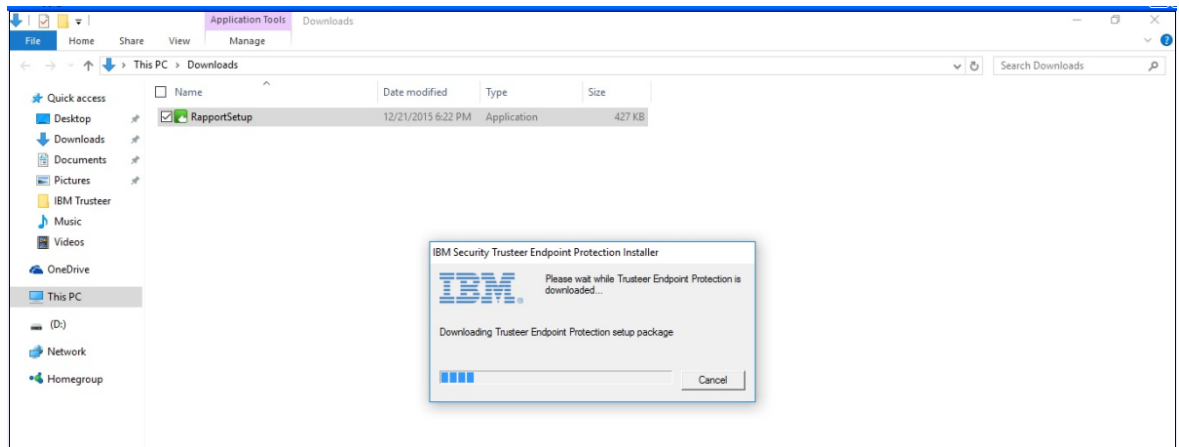
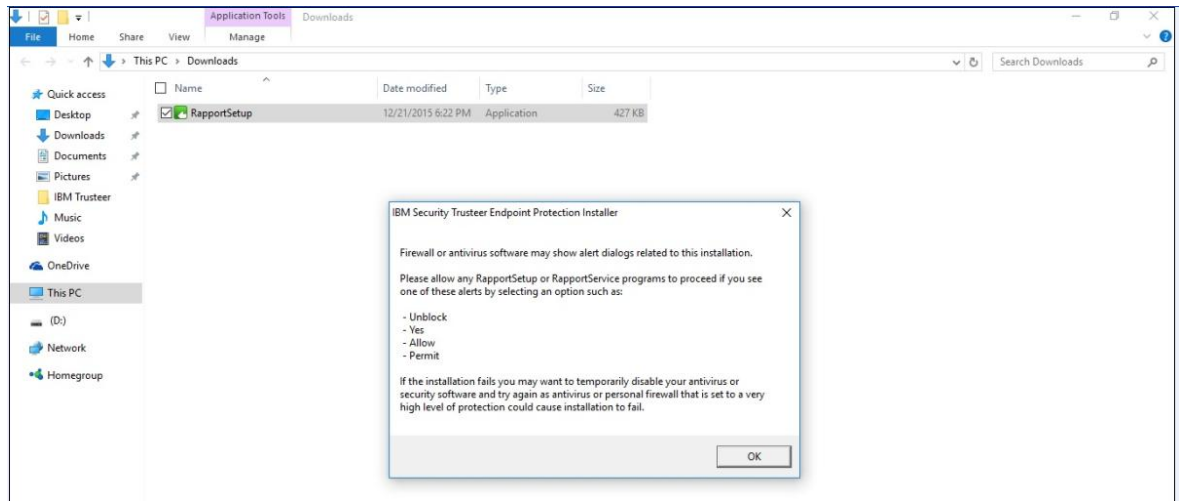
- v. Upon completion of download, you will be presented with the below message. Click “Open Folder” (at bottom of screen)



- vi. From the folder, click on the “RapportSetup” icon



vii. Click “OK” button on the pop-up message



viii. Please read the T & C before selecting “I accept ...” and Click “Install” button

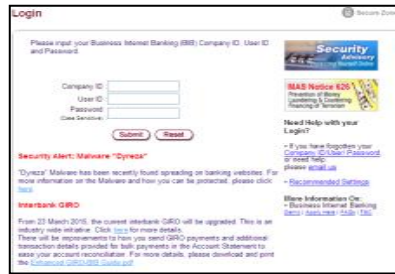


Once installed, you should have a Trusteer Rapport icon (either green or gray) in your browser's address bar.

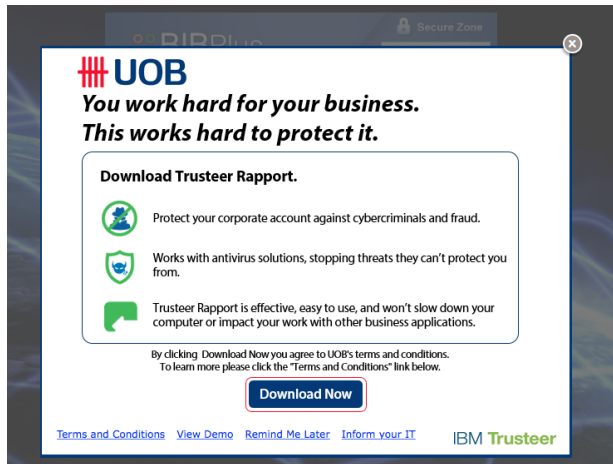


For Mac

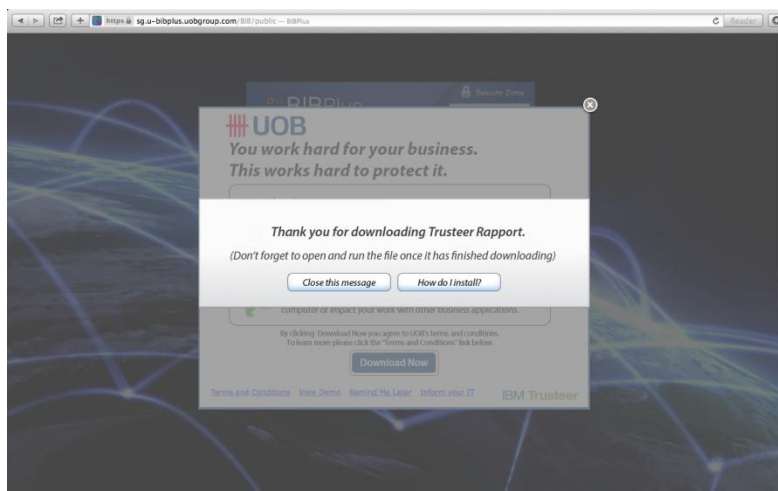
1. Install from pop-up message at BIB/BIBPlus login screens
 - a. Go to BIB/BIBPlus login page
 - b. IBM® Security Trusteer Rapport™ pop-up message will appear



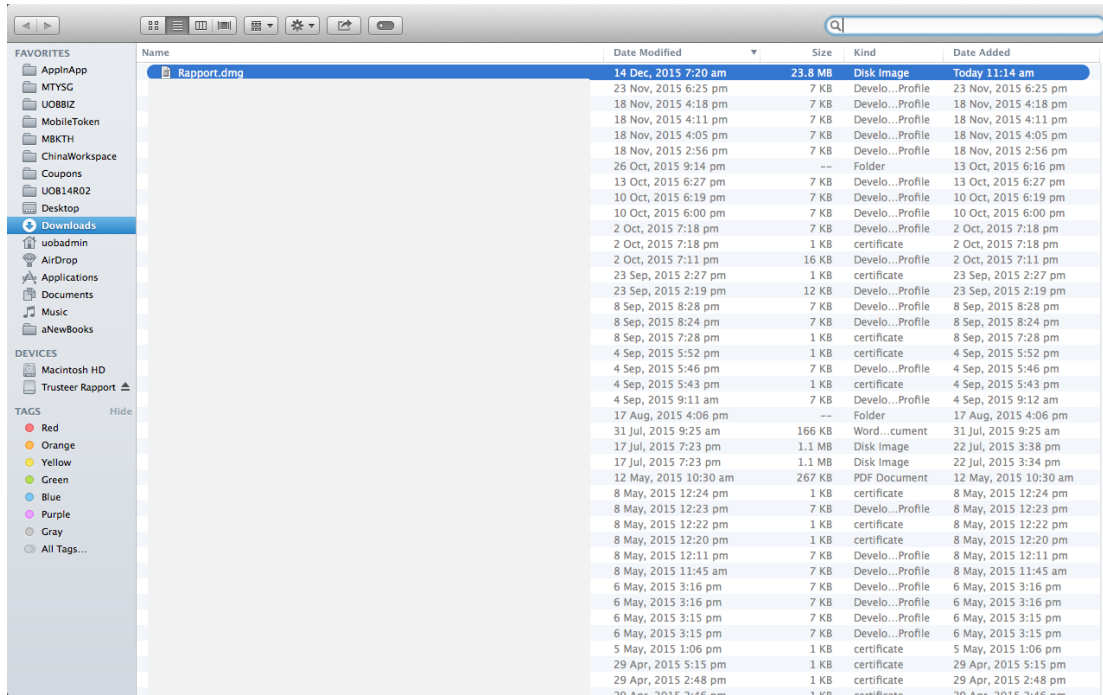
2. Trusteer Rapport download message will pop-up. Click on download button



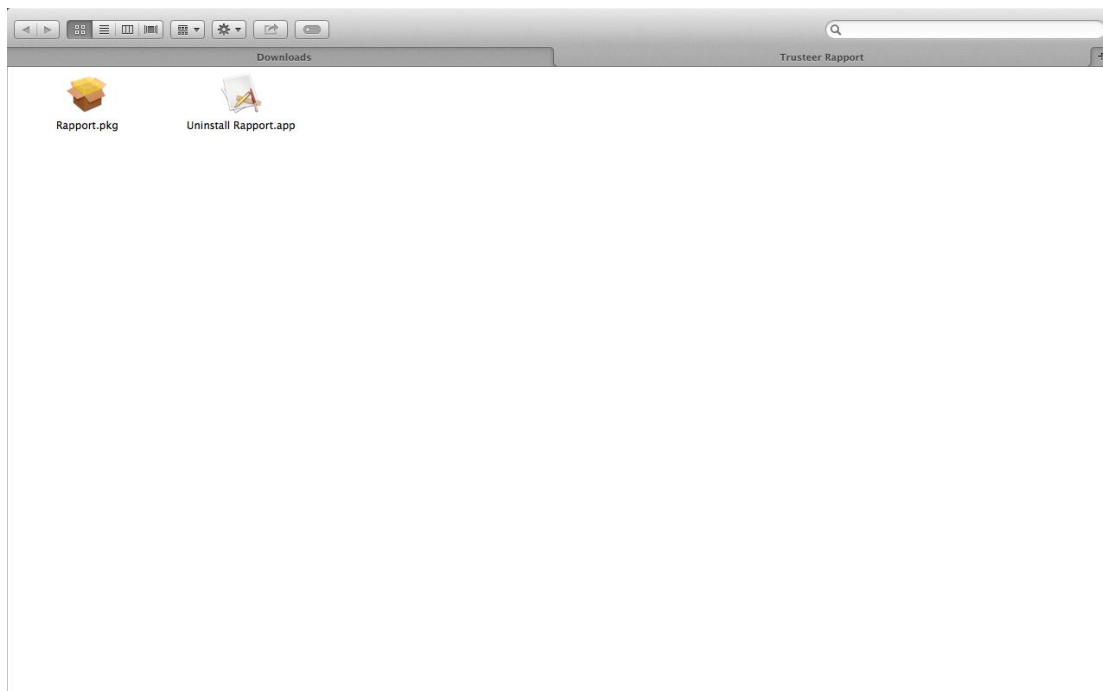
3. After the software is downloaded, the below screen message will appear. Click "Close this message" button.



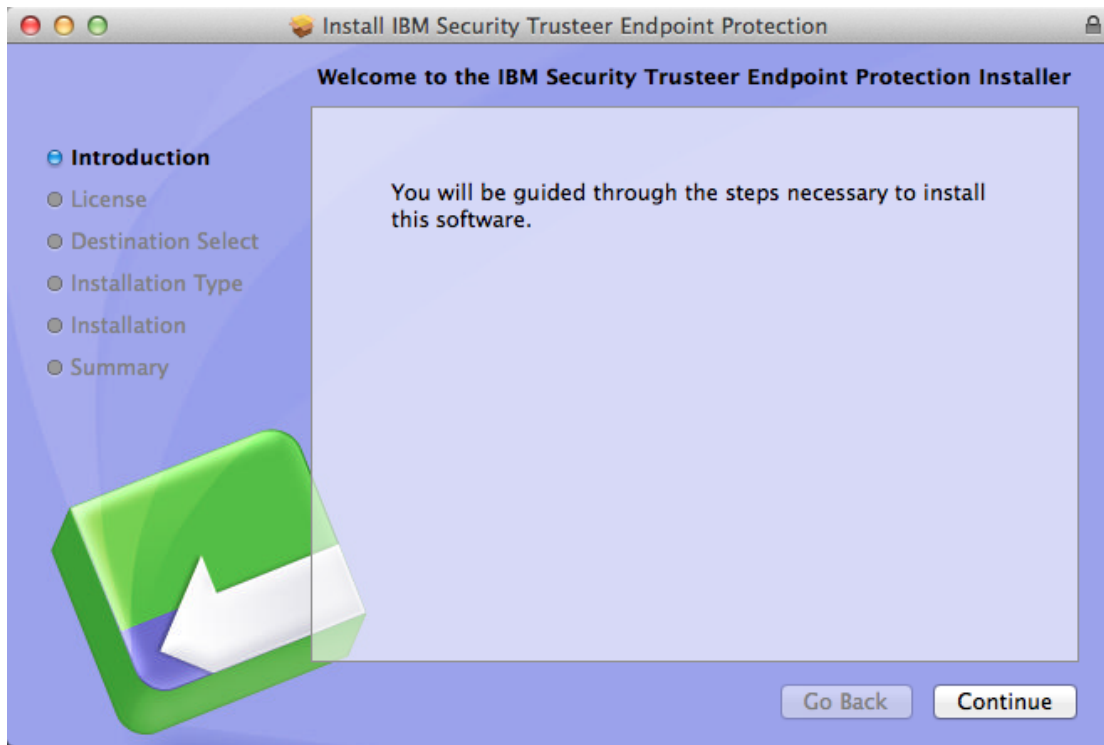
4. Go to 'Downloads' folder and double click on Rapport.dmg file.



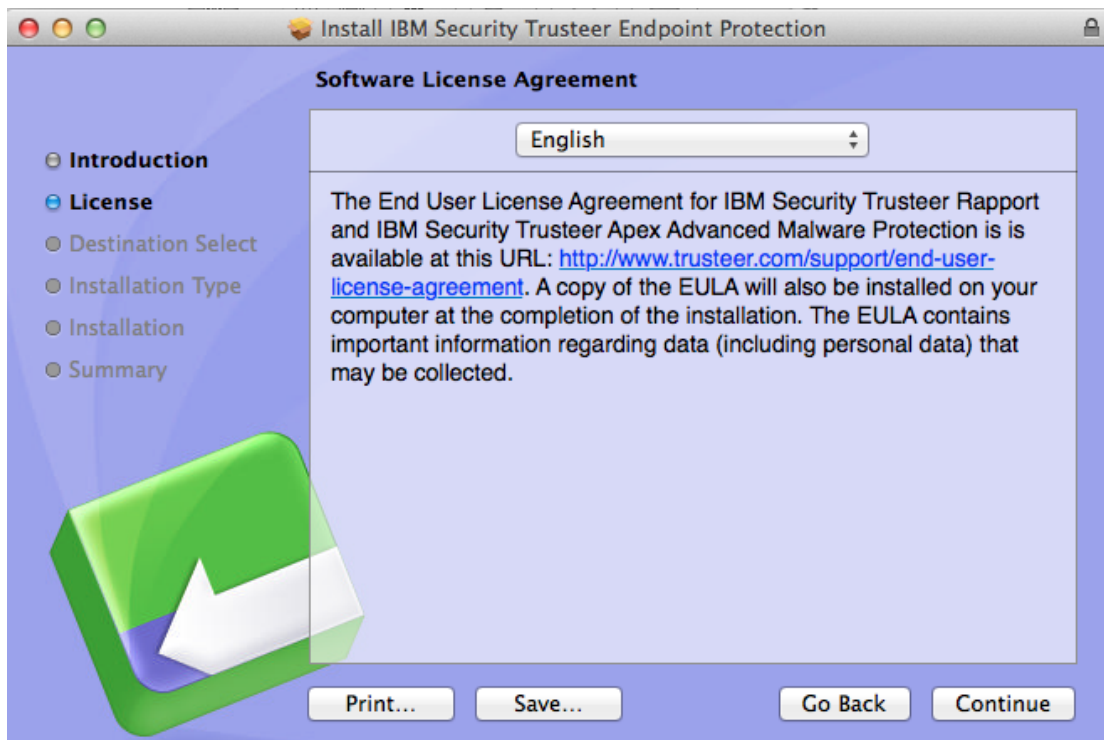
5. There will be two files as shown below.



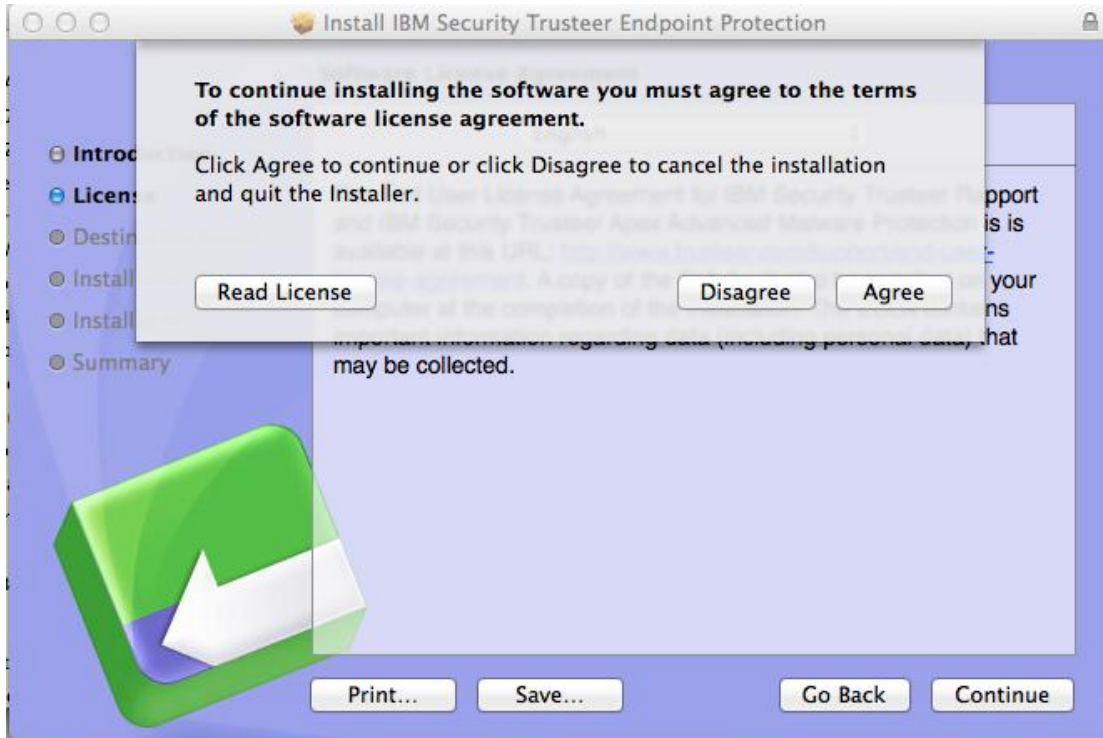
6. Double click on Rapport.pkg.



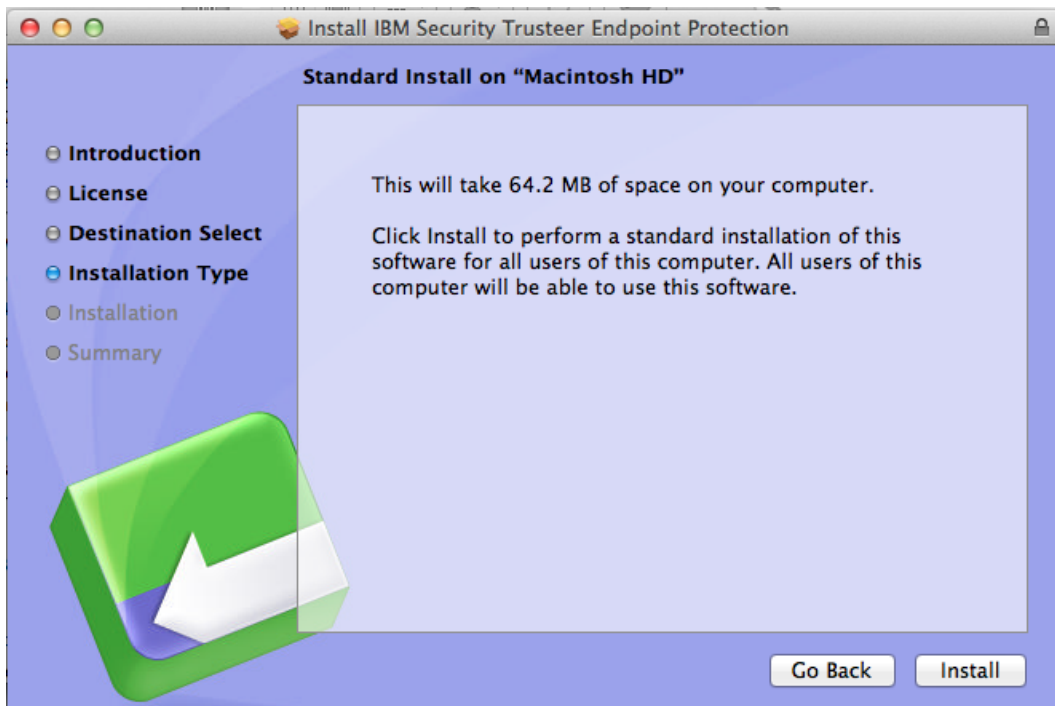
7. Initiate the installation by clicking 'Continue'.



8. Please read the Terms and Conditions of use of IBM® Security Trusteer Rapport™ before clicking “Agree”. To continue with the installation, click “Continue”.



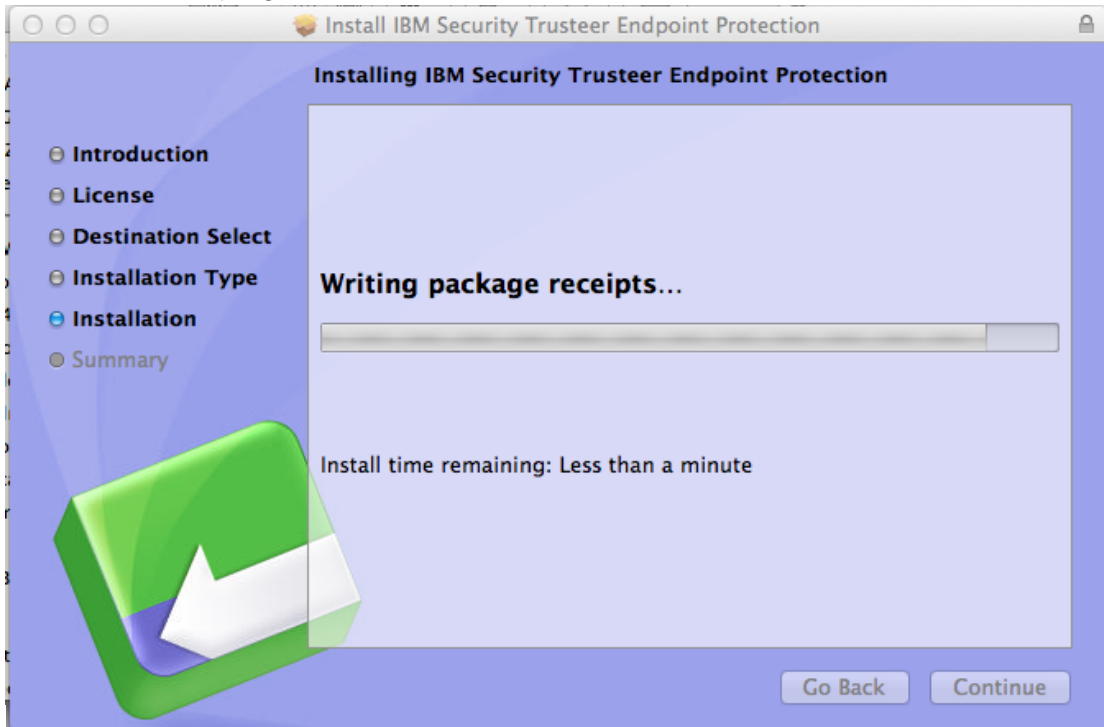
9. Click 'Install'.



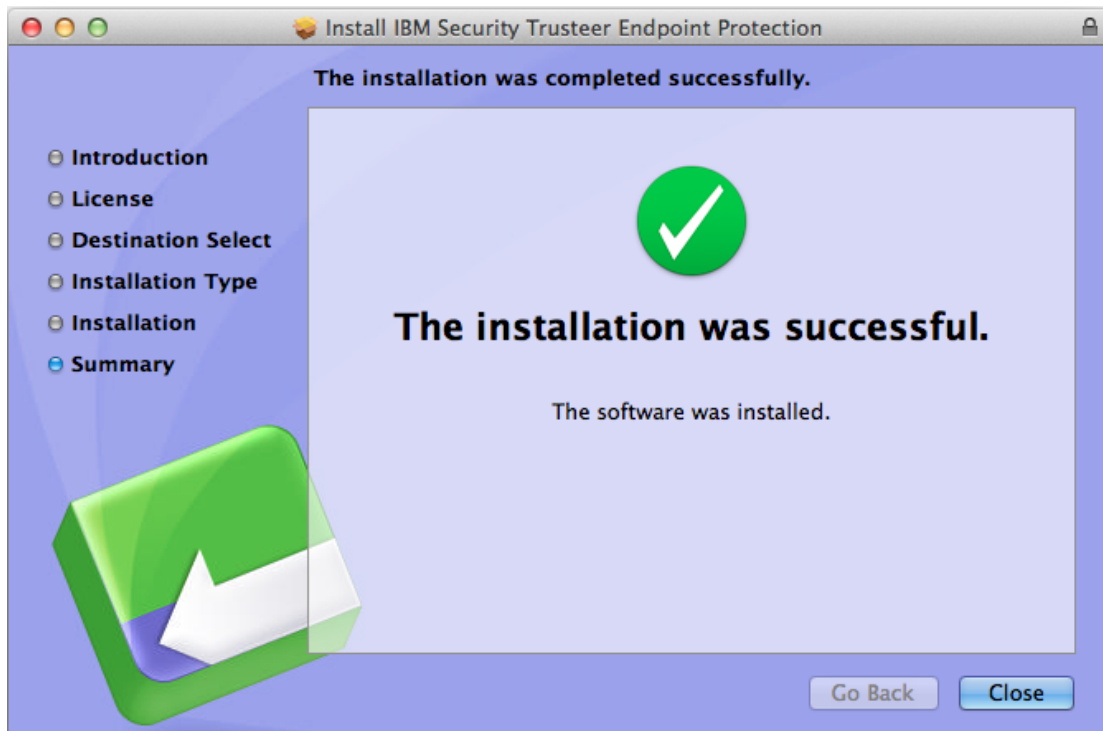
10. Enter username and password of your operating system and click "Install Software" button



11. You will see the progress of the installation as shown below



12. Once installation is completed successfully, you will see the below message



13. To check that Trusteer rapport is installed, click on Safari (At top of left hand side) > System preferences or Setting icon (On the dock panel) and there you can see Trusteer Endpoint protection installed per below.

