

TERMS AND CONDITIONS
UOB PRIVILEGE RESERVE BIRTHDAY TREAT
WITH ALMA BY JUAN AMADOR / CANDLENUT /
SUMMER PAVILION AT THE RITZ- CARLTON MILLENIA SINGAPORE

1. Subject to the terms and conditions herein, this privilege is offered to all Privilege Reserve clients of United Overseas Bank Limited (“UOB”) who maintain a minimum asset under management (“AUM”) of S\$2 million with UOB. This minimum AUM of S\$2 million is determined based on the aggregate value of all deposits and investments linked to **an** account with UOB. Each such account with UOB with a minimum AUM of S\$2 million and is valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB in its discretion shall qualify for this privilege (“Qualifying Account”).
2. Each Qualifying Account is entitled to any **one (1)** of the complimentary privileges (as set out below):

Alma by Juan Amador

One (1) complimentary meal for two (2) persons. This privilege can be utilised for lunch or dinner

OR

Candlenut

One (1) complimentary meal for two (2) persons. This privilege can be utilised for lunch or dinner

OR

Summer Pavilion at The Ritz- Carlton Millenia Singapore

One (1) complimentary meal for two (2) persons. This privilege can be utilised for lunch or dinner

OR

One (1) complimentary dim sum meal for four (4) persons. This privilege can be utilised for lunch only.

3. The privilege is awarded on an account basis, and each Qualifying Account shall be limited to **one (1)** privilege only, regardless of how many account holders there are.
4. Reservations for the utilisation of the privilege must be made in the name of the primary holder of the Qualifying Account (“**Client**”) with the relevant participating merchant (i.e. Alma by Juan Amador, Candlenut or Summer Pavilion at The Ritz-

Carlton Millenia Singapore; and where each is a “**participating merchant**”) at least 2 weeks prior to the actual utilisation date (“**Utilisation Date**”).

5. The privilege must be utilised on the Utilisation Date. The Utilisation Date must be within the Client’s birthday month in 2020. Any privilege not utilised by the Client’s birthday month in 2020 will be forfeited. No payment or compensation whether in cash, credit or in kind shall be made for any forfeited, expired or unutilised reservation or privilege. The Client must be present on the Utilisation Date for such utilisation of the privilege.
6. The privilege is not available to any other person(s) apart from the Client and his / her guest.
7. Clients shall make their bookings and confirmation of all reservations through the UOB Reserve Concierge at 1800 222 7997 in Singapore or +65 6222 7997 from overseas.
8. Reservation(s) for the utilisation of the privilege and the availability of the Utilisation Dates are subject to the relevant participating merchant’s availability. The participating merchant reserves the right to change the privilege.
9. Blackout dates for Candlenut and Alma by Juan Amador are all eve and Public Holidays, Mother’s Day, Father’s Day, Valentine’s Day, Chinese New Year’s Eve, Christmas Eve, New Year’s Eve. Private event days will not be available as well.

Blackout dates for Summer Pavilion at The Ritz- Carlton Millenia Singapore are all eve and Public Holidays, Lunar New Year (13 January to 8 February 2020), Valentine’s Day weekend, Easter Day, Secretaries’ Week, Mother’s Day, Father’s Day, National Day, Formula 1 period, festive Season, and other special events.
10. The privileges are not transferable, exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise stated.
11. The participating merchants reserve the right to impose terms and conditions for the utilisation of the privileges.
12. Client is permitted to re-schedule any Utilisation Date which has been confirmed and/or amend his choice of the participating merchant subject to availability at the respective participating merchant and provided always that such re-scheduling / amendment is done at least (2) two weeks prior to the initial Reserved Date.
13. If the Client cancels any of the privilege or does not turn up on the Reserved Date, or makes amendments to the Reserved Date; then the Client shall be subject to the participating merchant’s conditions for cancellation, amendment and no show, and

the Client will be responsible for any charges / fees imposed in relation thereto. The privilege shall not be replaced or compensated in the event of cancellation and no-show.

14. The minimum AUM of S\$2 million must be maintained in the Qualifying Account at the point of booking / reservation and until the utilisation of the privilege, failing which UOB reserves the right to debit the cost of the privilege from the Client's Account (or any other accounts with UOB).
15. If UOB subsequently discovers that the Qualifying Account is not eligible for this privilege, UOB may at its discretion (i) forfeit the privilege or any bookings / reservations made for the utilisation of the privilege or (ii) if the privilege is already utilised, reclaim or debit the same or an amount equal to the costs of the privilege from the Qualifying Account (or any of the Client's other accounts with UOB), without payment or compensation whatsoever or without giving any reason
16. Client can order additional items or make reservations for additional persons, subject to the participating merchant's availability, and provided that the costs of the additional items and additional persons are borne by the Client and paid directly to the relevant participating merchant. Such additional costs are based on the merchant's prices, and subject to service charge and prevailing government taxes.
17. For the avoidance of doubt, each Client shall be liable to pay for all his / her own costs, charges and expenses (including but not limited to any transport and travel related or incidental charges) and that of his / her guests which are incurred, sustained or suffered in relation to the utilisation of the Privilege. UOB shall not be liable or responsible to any party for the payment of the foregoing.
18. Each Client shall be personally responsible for his / her personal safety and the safety of his / her guests at all times within and in the participating merchant. UOB shall not be liable for any loss, injury to or expenses, claim or damages of any Client or his/her guests or any other person incurred in connection with this privilege or utilisation of the privilege.
19. UOB assumes no liability or responsibility for the acts or defaults of the participating merchant or defects in the goods and services offered in this privilege. UOB is not an agent of the participating merchant. Any dispute about the quality or service standard must be resolved directly with the participating merchant. The participating merchant may impose conditions for the utilisation of the privilege redemption of the goods or services under this privilege. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services or utilisation of the complimentary meals.
20. UOB and the participating merchants reserve the right to vary / amend the privileges and / or the terms and conditions at their discretion without prior notice. In a case

of a dispute, the decision of UOB on all matters shall be final and no correspondence will be entertained.

21. Through the Client's act of calling Reserve Concierge to request for the reservations / bookings to be made, the Client:-
 - (a) is deemed to have consented to the collection, use and disclosure of his / her personal data by UOB, and / or the participating merchant for making the reservations and verifying the reservations made by the Client and contacting the Client regarding the foregoing, and all purposes and promotions incidental to this privilege; and
 - (b) hereby confirms and represents to UOB that with respect to any personal data disclosed to UOB by the Client, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB for making the reservations and verifying the reservations made by the Client for that individual and contacting the individual regarding the foregoing, and all purposes and promotions incidental to this privilege.
22. The Client shall permit and authorise UOB to disclose, reveal and divulge his / her information and particulars and is deemed to have obtained his / her guest's approval and consent to UOB disclosing, revealing and divulging his / her guest's information and particulars to any person (including, without limitation, the parties involved in organizing this privilege,) as UOB deems fit at its discretion for the purposes of this privilege (including any promotional, marketing, publicity purposes in connection thereto).
23. While the information provided herein is believed to be reliable as at the date of printing, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
24. Participation in this privilege is subject to the terms and conditions herein.
25. A person who is not a party to these Terms and Conditions has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce or enjoy the benefit of any term herein.
26. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore, and all Clients who participate in this privilege shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.