

## Great Singapore Sale – “This GSS Lunch is On Us (Launching on 30 May 2014) (the “Promotion”)

### Terms and Conditions

#### 1. Definitions

“**Cardmember**” means any existing or new principal or supplementary holder of a Eligible Card, whose Card account(s) is/are valid, subsisting, in good standing and satisfactorily conducted as determined by UOB in its sole and absolute discretion

“**Charge Slips**” means the payment receipt or record issued by a merchant evidencing that the Cardmember has effected a valid payment transaction with the merchant (whether for the purchase of goods or services) through the Cardmember’s Eligible Card.

“**Dining Transactions**” means any transactions incurred at any dining or food and beverage outlet.

“**Eligible Card**” means of any Visa, MasterCard, American Express, UnionPay and JCB credit or debit card issued by UOB in Singapore, but does not include any UOB Travel Account, Corporate (on corporate liability), Purchasing, Business, Multicurrency Corporate and Private Label cards.

“**Eligible Transaction**” means a transaction for the purchase of goods and/or services which is successfully charged to Cardmember’s Eligible Card during the Qualifying Period and which is successfully captured/posted on UOB’s systems during the Qualifying Period, but excludes any transactions made online and/or overseas, installment payments for purchases not made during the Qualifying Period, transactions for cash advances, balance and/or funds transfer, SmartPay, payments at government agencies, utilities bill payments, annual fees, cash advance fees, late fees, reversals, interest, any finance charges, any Dining Transactions (as defined above) and/or any transaction that was subsequently cancelled, voided or reversed for any reason.

“**Qualifying Period**” means 30 May 2014 to 27 July 2014

“**UOB**” means United Overseas Bank Limited.

#### 2. ELIGIBILITY

- 2.1. Subject to the following conditions, only the first 8000 Cardmembers to conduct Eligible Transactions amounting to not less than S\$1,000 (“**Minimum Spend**”) during the Qualifying Period shall be eligible for this Promotion (each a “**Eligible Cardmember**”, and collectively, “**Eligible Cardmembers**”).
- 2.2. The Cardmember need not incur the Minimum Spend on the same Eligible Card account.
- 2.3. The Cardmember must accumulate this Minimum Spend within three (3) Eligible Transactions, and where each of these Eligible Transactions must be evidenced by a Charge Slip.
- 2.4. UOB reserves the right to at any time in its sole and absolute discretion to amend or vary the definitions, the terms and conditions of the Eligible Transaction for any reason and without prior notification.
- 2.5. Notwithstanding anything herein to the contrary, UOB has the sole and absolute discretion at any time and from time to time to determine the eligibility of any Cardmember for this Promotion and shall not be obliged to give any reason therefor.
- 2.6. Without limiting the generality of Article 2, the following shall not be eligible for this Promotion:

- (a) Cardmembers whose credit card account(s) is/are voluntarily or involuntarily suspended, cancelled or terminated during the Qualifying Period and for the avoidance of doubt, termination of a supplementary Cardmember's account(s) will not by itself disqualify the principal Cardmember from this Promotion;
- (b) Cardmembers whose credit card account(s) which is/are not active, valid, subsisting or in good standing or which are otherwise determined by UOB as being delinquent or unsatisfactorily conducted for any reasons as may be determined by UOB at its sole and absolute discretion;
- (c) those who are mentally unsound, facing legal incapacity, deceased, bankrupt or have any legal proceedings of any nature instituted against them.

### 3. **Winner / Prizes - Redemption of Buffet Vouchers**

3.1. Each Eligible Cardmember shall be entitled to redeem a one voucher for a complimentary dine in lunch buffet at a participating restaurant (each a "**Voucher**" and collectively, the "**Vouchers**") for every Minimum Spend, and subject to a maximum of three (3) vouchers regardless of how many Eligible Cards he/she has.

3.2. Each Voucher is only valid for one person, for one complimentary dine-in lunch buffet at one of the following participating restaurants:

Participating Hotel and Restaurants		Contact Number
Marina Mandarin, Singapore 6 Raffles Boulevard, Singapore 039594	Aquamarine	6845 1111
PARKROYAL on Pickering 3 Upper Pickering Street, Singapore 058289	Lime	6809 8899
Pan Pacific Orchard 10 Claymore Rd, Singapore 229540	10 at Claymore	6737 0811
Singapore Marriott Hotel 320 Orchard Rd, Singapore 238865	Marriott Café	6831 4605
Mandarin Orchard Singapore 333 Orchard Road, Singapore 238867	Triple Three	6831 6288/71

3.3. The Vouchers may be redeemed from any of the following redemption booths and at the stipulated timings.

#### Redemption booth

- Marina Square - Customer Service Counter Level 2 (opening hours: 10am-10pm)
- West Mall - Customer Service Counter Level 1 (opening hours: 10am-10pm)
- Orchard Central - Concierge Counter Level 1 (opening hours: 11am – 10pm)
- Metro Paragon – Customer Service Counter Level 3 (opening hours: 10am-9.30pm)
- Metro Woodlands - Customer Service Counter Level 2 (opening hours: 10am-10pm)
- Metro City Square - Customer Service Counter Level 2 (opening hours: 10am-10pm)
- Metro Sengkang - Customer Service Counter Level 2 (opening hours: 10am-10pm)

3.4. Redemption of the Vouchers is based on a first-come, first served basis, and subject to availability.

The Vouchers must be redeemed in person by the Eligible Cardmember at any of the 7 redemption booths between the period of 30 May 2014 to 28 July 2014. Upon redemption of the Vouchers at the

respective redemption booth, the Eligible Cardmember must present proof of the original Charge Slips for the Eligible Transactions, and the original relevant Eligible Cards (to which the Eligible Transactions were charged).

- 3.5. Reservations must be made with the relevant participating restaurant for the utilization of the Voucher, and are subject to availability. Vouchers must be utilized at the selected participating restaurant within the period from 30 May 2014 to 31 August 2014, Save that the Vouchers for the complimentary dine-in lunch buffet at Mandarin Orchard Singapore, Triple Three must be utilized by 30 June 2014.”
- 3.6. The participating restaurants, merchant or service provider may impose terms and conditions for the utilization or redemption of the Vouchers. The redemption and utilization of the Voucher is subject to changes by the participating restaurants, merchants and/or service providers at its discretion.
- 3.7. The Eligible Cardmember needs to present any such additional documents that UOB or the participating restaurant, merchant, agent, supplier or service provider requires in order to redeem and/or utilize the Voucher.
- 3.8. Subject to the restaurant’s availability, the Eligible Cardmember may order additional items (beyond the complimentary dine in lunch buffet) and/or make reservations for additional persons; provided that the costs of the additional items and additional persons are borne by Eligible Cardmember, and must be paid with an Eligible Card. Such additional costs are based on the restaurant’s prices, and subject to service charge and prevailing government taxes.
- 3.9. UOB does not assume any liability or responsibility and will not be liable or responsible if the Vouchers expire or get lost, misplaced, tampered with, defaced, stolen, damaged or misdirected.
- 3.10. Vouchers which remain unredeemed and/or unutilized by the stipulated date or are lost, misplaced, tampered with, defaced, stolen, misdirected or damaged will be forfeited, without any liability on the part of UOB. Any Voucher that is forfeited is strictly non-replaceable. No payment or compensation whether in cash, credit or kind shall be made for the forfeited Voucher.
- 3.11. Vouchers offered under the Promotion are not exchangeable for cash, credit, gift or otherwise, in full or in part.
- 3.12. UOB is not an agent and/or principal of any of the participating restaurants, merchants and/or service providers involved in this Promotion. Any dispute about the quality or service standard must be resolved directly with the participating restaurants merchant or service provider.
- 3.13. UOB assumes no liability or responsibility for (i) any defects, quality, merchantability, the fitness or any other aspect of the Voucher awarded; (ii) the acts or defaults of the participating restaurant, merchants and/or service providers or (iii) for any injury, loss, claim or damage or consequences whatsoever or for any charges, costs or expenses of any kind whatsoever suffered or incurred as a result of the award, redemption or utilization of the Voucher or in connection with the Promotion.
- 3.14. UOB reserves the right to replace and/or substitute any of the Vouchers with another prize at equivalent or close to the prevailing recommended retail price without giving prior notice or reason to any Eligible Cardmember or assuming any liability to any party. UOB’s determination of the replaced and/or substituted Voucher shall be final, conclusive and binding.
- 3.15. If UOB subsequently discovers that the Eligible Cardmember is not eligible to participate in the Promotion, or redeem or utilize the Voucher, UOB may at its discretion forfeit the Voucher (or if already redeemed or utilized, reclaim the Voucher at the expense of the Customer, or make deductions to the Customer’s UOB accounts or otherwise) and/or award or dispose of the Voucher in

such manner and/or to such person as UOB deems fit at its absolute discretion without payment, compensation, or reason.

- 3.16. Notwithstanding anything to the contrary, UOB reserves the right to select another Eligible Cardmember to substitute any Eligible Cardmember who is subsequently found to be ineligible to participate in the Promotion or disqualified from participating in the Promotion. UOB shall not be liable to any such party for any payment or compensation arising from the above.

#### **4. OBLIGATIONS OF PARTICIPATION**

- 4.1 Participation in the Promotion is subject to these Terms and Conditions and the Cardmembers are deemed to have accepted these Terms and Conditions when they participate in the Promotion. The Cardmembers shall indemnify UOB for any claims, expenses, actions, losses or damages or costs (including legal costs on a full indemnity basis) made against or incurred or sustained by UOB in connection with any breach of these Terms and Conditions.
- 4.2 By participating in the Promotion, the Cardmembers and the Eligible Cardmembers expressly and irrevocably permits, authorizes and consents to the taking of their photographs for publicity purposes of UOB in relation to the Promotion.

#### **5. GENERAL**

- 5.1 The prevailing terms and conditions under the UOB Cardmember Agreement (“**Standard Terms**”) will continue to apply and be binding on you. Please visit [www.uob.com.sg](http://www.uob.com.sg) for the Standard Terms. In the event of any inconsistency between the Terms and Conditions and the Standard Terms, the Terms and Conditions shall prevail to the extent of such inconsistency.
- 5.2 UOB shall not be liable if it is unable to perform its obligations under these terms and conditions, due directly or indirectly, to the telecommunication authorities, to any machine or communication system to any merchant, or service provider or such other third party which maybe engaged for the Promotion, industrial dispute, war, Act of God, or anything outside the control of UOB.
- 5.3 UOB shall not be responsible for:-
- (a) any failure or delay in the transmission of the Eligible Transactions, sale transactions or receipt of evidence of sale transactions by MasterCard/Visa/JCB/UnionPay/American Express acquiring merchants, merchant establishments, VISA International Incorporated, postal or telecommunication authorities or any other parties which may result in a charge incurred made by the Cardmember being omitted (whether from being posted to the Cardmember’s account and/or captured in UOB’s system or otherwise) during the Qualifying Period;
  - (c) for any late posting of the Eligible Transactions or for any failure in the Eligible Transactions being transacted by the Eligible Cards or being captured in UOB’s system;
  - (e) for any breakdown or malfunction in any computer system or equipment.
- 5.4 In the event of any inconsistency or discrepancies between these Terms and Conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions will prevail.
- 5.5 UOB shall not be responsible for any loss to or expenses of any Cardmember or any other person in connection with the Promotion, howsoever arising. However, UOB will be liable for the Cardmember’s direct loss to the extent such loss is caused directly by UOB’s fraud, negligence or willful misconduct

- 5.6. The Voucher and Promotion are provided by UOB under additional terms and conditions as may determined by it from time to time.
- 5.7. UOB's decision on all matters relating to this Promotion shall be final, conclusive and binding on the Cardmember. UOB shall not be obliged to give any reason or enter into any correspondence with the Cardmember or any persons on any matter concerning this Promotion and no appeal, correspondence or claims will be entertained.
- 5.8. Notwithstanding anything in these Terms and Conditions, UOB reserves the right at any time and from time to time in its absolute discretion to terminate the Promotion or to determine and/or amend, by adding to, subtracting from or varying of, any of the Terms and Conditions herein, including but not limited to varying the Qualifying Period, the eligibility terms and criteria, and the timing of any act to be done, without giving any reason or prior notice or assuming any liability to any Cardmember, and all Cardmembers shall be bound by these amendments.
- 5.9. While all information provided herein is believed to be correct and reliable at the time of publishing or posting online, UOB makes no representation or warranty whether express or implied, and accepts no responsibility or reliability for its completeness or accuracy.
- 5.10. A person who is not a party to any agreement governed by these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce or enjoy the benefit of any term of such agreement.
- 5.11. These Terms and Conditions shall be governed by the laws of the Republic of Singapore and all Cardmembers who participate in this Promotion shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

## General Terms and Conditions

All retail and dining offers are applicable to UOB Cards issued in Singapore, Malaysia, Thailand and Indonesia, unless otherwise stated. For online offers, please ensure that the merchant delivers to the country of residence outside of Singapore. Payment must be charged to your UOB Credit/Debit Cards. All offers are not valid with other discounts, privileges, promotions, set menus, vouchers, membership privileges or privileges/VIP cards, unless otherwise stated. UOB Rewards, SMART\$ and Instalment Payment Plan terms and conditions apply. All offers listed are in Singapore Dollar Currency, unless otherwise stated. All dining offers are strictly for dine-in only, unless otherwise stated. All dining offers are not valid on the eve of and on public holidays, and on special occasions, unless otherwise stated. All 1 dines free and 1-for-1 offers are valid when accompanied by paying adult diners, unless otherwise stated. All 1-for-1 offers are limited to one redemption per visit per bill per cardmember unless otherwise stated. Complimentary item must be equal or lesser value of the item purchased. Offers listed may be subject to prevailing government taxes and service charges where applicable. All participating outlets reserve the right to replace complimentary items with another item of similar value. The merchants may impose conditions for the redemption of the goods or services. UOB assumes no liability or responsibility for the acts or defaults of the merchant or defects in the goods and services offered in the promotion. UOB is not an agent of the merchants. Any dispute about the quality or service standard must be resolved directly with the respective merchants. UOB will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the goods and services. UOB reserves the right to vary/amend the terms and conditions governing the offers at any time. While the information provided herein is believed to be reliable as at the date of posting, UOB makes no representation or warranty whether expressed or implied, and accepts no responsibility or reliability for its completeness or accuracy.